

## Pilbeam, Adrian

### Working in a European team – trials, tribulations and successes - Presentation 30 mins -

Organization	LTS Training and Consulting
Address	5 Belvedere, Lansdown Road, Bath, BA1 5ED, UK
Phone	+44 1225 448148
Email	adrian.pilbeam@lts-training.com
Website	<a href="http://www.lts-training.com">www.lts-training.com</a>

#### Abstract

During 2007 and 2008 I was a member of a large European team of educationalists and trainers from both the education and corporate worlds who came together to develop a range of vocational training materials for the European railway industry. There were nine partner organisations from seven countries. Most of the team members had never met or worked together before, and they also came from very different professional backgrounds, with all the differences in expectations and working styles that entails. Having studied and run training courses on how to work effectively in international teams for many years, it was an eye opening experience for me to be involved closely in one over a two year period. In this presentation I will describe some of the challenges, frustrations, problems, solutions and joys we experienced in working together, and compare that with the many theories about working in international teams to see how useful and valid they really are, and whether new lessons can be learned.

#### Learning outcomes for participants

- An insight into a detailed real life case study of working in an international team
- A list of what works and what doesn't, with reasons why
- Recommendations for managing a successful international team project
- Warnings of mistakes and errors that should be avoided at all costs

#### Profile

Adrian Pilbeam is the founder and director of LTS Training and Consulting in Bath, UK. He has worked for over 25 years in the fields of international communication and intercultural training for corporate and institutional clients throughout Europe and in many other parts of the world. He is also an experienced trainer and writer of training materials. He has published more than 10 books of training materials, the most recent being *Working across cultures*, to be published in early 2010 by Pearson Longman. For nearly 20 years he edited and published the quarterly journal, *Language and Intercultural Training*. He has a special interest in intercultural course design and trainer training, on which he has given many workshops and presentations. In 2005, with his colleague, Philip O'Connor, he developed and launched *Developing intercultural training skills*, a trainer training course for intercultural trainers, which has been run at LTS and abroad more than 25 times. In 2009, LTS launched a 5-day follow-up course for more experienced intercultural trainers, *Designing and delivering intercultural training*.