

**Dignen, Robert**

**Defining trust and strategies for building trust - interviews with international project managers**

**-Presentation 30 mins –**

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**Abstract**

This presentation will introduce the results of a number of short interviews with international project managers on the subject of trust - its meaning, its importance and ways in which it can be achieved within international projects. The presentation will also include case studies of how the trust of trust has been handled within intercultural seminars and with which outcomes.

**Learning outcomes for participants**

- Understanding of the meaning of trust for international project leadership
- Insight into strategies for building trust used within international projects
- Ideas on how to integrate trust as a theme within intercultural seminars

**Profile**

Bob Dignen is a director of York Associates. He specialises in delivering intercultural skills programmes and international team seminars. He is accredited to use The International Profiler (an intercultural profiling tool) and is also an advanced practitioner of TMP (Team Management Profile – an international team profiling tool). As an author, his titles include *50 Ways to improve your international presentation skills* and *50 Ways to improve your intercultural skills* published by Summertown. He also supported the development of *Developing People Internationally*, a multimedia international team training resource.